

Subject: Member Rights and Responsibilities (Page 1 of 1)

Objective:

- I. To ensure that Health Share/Tuality Health Alliance (THA) members are afforded the following rights under the Division of Medical Assistance Programs (DMAP).
- II. To ensure that members are responsible for their behaviors and actions in accordance with this policy.

Policy:

- I. THA members have the rights as outlined in the Health Share Member Handbook Member Rights and Responsibilities section
 - a. The Health Share Member Handbook is posted on THA’s website so that it is easily accessible to members at all times. THA will furnish a written copy of the Health Share member handbook any time it’s requested by a member. Upon request, the Health Share Member Handbook can be provided in different languages, large print, electronic format, audio tape, oral presentation (face to face or over the phone), or Braille.
- II. THA members have the responsibilities as outlined in the Health Share Member Handbook.
 - b. The Health Share Member Handbook is posted on THA’s website so that it is easily accessible to members at all times. THA will furnish a written copy of the Health Share member handbook any time it’s requested by a member. Upon request, the Health Share Member Handbook can be provided in different languages, large print, electronic format, audio tape, oral presentation (face to face or over the phone), or Braille.

References:

CFR 438.100 - Enrollee Rights
Health Share Member Handbook

OAR 410-120-1860
OAR 410-120-1865
OAR 410-141-0060 thru OAR 410-141-0140
OAR 410-141-0320
OAR 410-120-1855

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